## High Performance Teams Your New Normal

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# "Philosophies"

#### Let's don't talk about the basics

#### **Philip Larson**

An eclectic guide to managing with excellen 40 Tips on Leaders Self Development, Leadership Principles of Management, Team Building, and Power Attitude

## Manage Well

Basics: One thing we agree on with High Performance Team is that it is a *composite performance that stands out above the norm of others looking to accomplish the same*. It isn't about a super star. It is about the Team dynamic and synergy.

- Synergy = collaboration
- Love the customer
- Love the product
- Love the team
- a community level, a company level, a department level
- finance, insurance, healthcare, non-profit, congregation, retail, or any endeavor
- affects everyone and everything in which it comes in contact
- provides an environment where the least performer can become a good performer
- is not about superior team member selection by superior management engagement

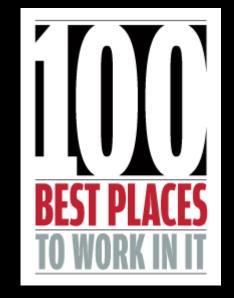
#### Seven Team Tips for Tough Times

#### • The blank check

- Tough times grow the person
- Good day gratitude
- Rivers flow downhill
- Build the person with care
- Dynamic Rest
- •Handling BHAGs

# Arnie the Armadillo





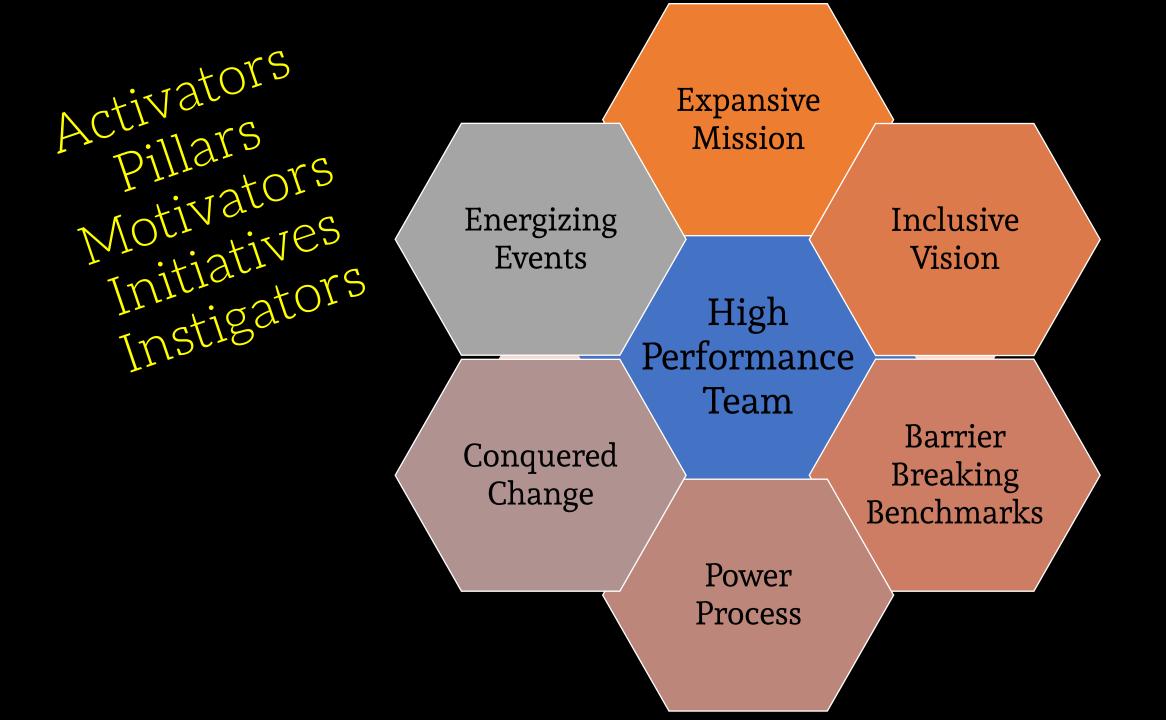












#### Definition

•One thing we agree on with High Performance Team is that it is a composite performance that stands out above the norm of others looking to accomplish the same. It isn't about a super star. It is about the Team dynamic and synergy.



#### Barrier Breaking Benchmarks

- Clothing Retailer in 29 States
- Chapter 11
- Total Chaos
- Out in 18 months
- Profitable
- Secure
- Used out of house teams with high benchmark





#### Inclusive Vision

- Maslow's Hierarch of Needs
- Major hospital and health care complex
- Total dysfunction in the team
- Misaligned with corporate vision
- Moved to maximum uptime, stellar efficiency, trusted resource
- Tied everyday actions of team to overall vision of healthcare





#### Expansive Mission

• "Without a mission statement, you may get to the top of the laa and then realise it was leaning against the wrong building." Dave Ramsey

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Inclusiv

Barrier

Breaking

Benchmark

Energizing

Conquered

Change

- Herzberg Motivators and Demotivators
- From customer hate to highlight
- From looking for jobs to Best Place to Work In IT
- Innovation from an expense model
- National recognition
- Intersection of vendor, customer, corporate, community



#### Energizing Events

• A positive attitude causes a chain reaction of positive thoughts, events and outcomes. It is a catalyst and it sparks extraordinary results. Wade Boggs Expansiv

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- One event to many hundreds
- Variety according to local culture and preference
- Newspaper, radio, television guerilla pr
- Involvement of government, healthcare, business, media, nonprofits, congregations, across cultural heritage



#### Pioneer Moments



• "People who end up as 'first' don't actually set out to be first. They set out to do something they love." - Condoleezza Rice

- A plaguing problem
- A cooperative community
- Innovative insight
- Expanded to 30 counties
- Changing the face of crime experience and family health



#### Powerful Process

• When you have disciplined people, you don't need hierarchy. When you have disciplined thought, you don't need bureaucracy. When you have disciplined action, you don't need excessive controls. When you combine a culture of discipline with an ethic of entrepreneurship, you get the magical alchemy of great performance." — Jim Collins

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- Involve everyone possible
- Keep respect and dignity
- Pursue flywheels
- Plug black holes
- Steering Controls

• Remember every other pillar of benchmark, vision, mission, events, pioneer, and change.



#### Conquered Change



- *"Success is the progressive realization of a worthy goal or ideal."* Nightingale
- Communicate, communicate, communicate
- Change curve
- Resistance is normal



RESOURCES: <u>solumcommunity.net/hpt</u> SUPPORT: <u>GO HERE</u>



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